

# CRC TAPCO PHONE GUIDE

## 1-800-334-5579



Press **1** for Commercial Underwriting, then press...

- 1** for a New Business Quote, Revised Renewal Quote, or questions concerning Quotes
- 2** for a New Business Binder, Renewal Binder, or questions concerning Binders
- 3** for Billing, Cancellations, Reinstatements, Payments, Claims, Mortgagee Information, and Endorsements & Certificates of Insurance questions

Press **2** for Personal Lines Underwriting, then press...

- 1** for a New Business Quote, Revised Renewal Quote, or questions concerning Quotes
- 2** for a New Business Binder, Renewal Binder, or questions concerning Binders
- 3** for Billing, Cancellations, Reinstatements, Payments, Claims, Mortgagee Information, and Endorsements & Certificate of Insurance questions

Press **3** for Billing, Cancellations, Reinstatements, Payments Claims, Mortgagee Inquiries, and Endorsements & Certificates of Insurance, then press...

- 1** for Billing, Cancellations and Reinstatements
- 2** for Payments
- 4** for Claims
- 6** for Mortgagee Inquiries
- 7** for Endorsements & Certificate of Insurance questions
- 9** to repeat these options

Press **4** for CRC TAPCO Debit Card Questions

Press **0** for all other inquiries or to speak with an Operator

## The CRC TAPCO Service Pledge

- "A" Rated Non-Admitted Carrier
- Competitive Pricing
- Fast Policy Turnaround
- Quick Claims Handling
- In-House Financing Available in Most States
- VISA, MasterCard, Discover, American Express and ACH Payments Accepted

## 1,000 Strong

More than 1,000 classes of P&C business written under binding authority.



\$10 credit to your CRC TAPCO Visa debit card upon issuance

of each new and renewal policy. Plus, earn an extra \$5 for issued web-quoted policies during the first policy term.

# CRC TAPCO

## HOW TO REACH US

### UNDERWRITING / CUSTOMER SERVICE

Please call our nationwide toll-free number to reach all CRC TAPCO offices:

**1-800-334-5579**

**BINDERS** ..... TapcoBinders@crcgroup.com

**ENDORSEMENTS** ..... TapcoEndorsements@crcgroup.com

**CERTIFICATES OF INSURANCE** ..... TapcoCOIs@crcgroup.com

**BROKER CHANGES AND UPDATES** ..... TapcoNewBrokers@crcgroup.com

**POLICY DOCUMENTS / PHOTOS** ..... TapcoPaperwork@crcgroup.com

### ACCOUNT SERVICES DEPT. / CANCELLATIONS / REINSTATEMENTS

..... TapcoAccountServices@crcgroup.com

..... TapcoCancellations@crcgroup.com

..... TapcoReinstatements@crcgroup.com

**CLAIMS / LOSS RUNS** ..... TapcoClaims@crcgroup.com

..... TapcoLossRuns@crcgroup.com



# CRC TAPCO

**CRC TAPCO.com**